

TRINITY VILLAGER



SEPTEMBER 2024 EDITION

BROUGHT TO YOU BY THE CORPORATION OF TRINITY HOUSE



INTRODUCTION

Welcome to September's edition of Trinity Village's bimonthly newsletter. As the seasons change and we start to see Autumn rolling in, we hope you enjoy the crisper mornings and vibrant colours brought in by the new season.

We would like to take this opportunity to thank those of you who were able to attend our Pimm's in the Square event in July. A spectacular afternoon was had as we revelled in the jazz band, lawn games, bouncy castle, delicious food offering and of course, lots of refreshing glasses of Pimm's. It seemed to us a truly joyous occasion, and it was a great opportunity to meet residents and those in the local community. We hope you enjoyed it.

Please read on for our highlights of top things to do around London and our Estate, in addition to Estate updates and maintenance news.

With best wishes,
Martin Atherton, Corporation of Trinity House
& Louie-Mae Gibson, Knight Frank



TRINITY VILLAGE FOCUS: KING ALFRED THE GREAT



King Alfred's statue located in Trinity Church Square is a significant piece of London's history. Designed by James George Bobb, it was unveiled in 1885 to honour King Alfred the Great, the 9th-century ruler renowned for defending England from Viking invasions.

This month, AOC Archaeology, one of Britain's most experienced heritage companies, took a step forward in preserving this historic piece by conducting a photogrammetry scan to create a 3D model of the statue.

The project aimed to reveal and highlight the Roman elements embedded in the sculpture. This non-invasive process required no physical contact, allowing for a detailed digital model of the statue to be created. The King Alfred scan marks an exciting advancement in our ability to protect and understand such significant cultural heritage.

To read further about the findings of the scan, please visit www.trinityvillage.co.uk



LOCAL HIGHLIGHT: THE RIVERSIDE BOOKSHOP

The Riverside Bookshop has been a cherished spot for book lovers since 1984. Located on the Tooley Street side of Hay's Galleria, just a short walk from London Bridge Underground Station, it boasts a collection of over 10,000 thoughtfully curated books. Whether you're looking for the latest bestseller, a timeless classic, or a unique children's book, you'll find it here.

The friendly, knowledgeable staff are passionate about books and always ready with recommendations tailored to your tastes. The appeal of The Riverside Bookshop extends beyond its collection. Its inviting, unassuming exterior encourages visitors inside to unwind and relish the pleasure of discovering a good read.

Over the years, it has become more than just a shop, it is a cherished gathering place for both locals and visitors. This is certainly a must-visit destination for anyone who adores books and a good bookshop experience. Find out more on the website: www.riversidebookshop.co.uk

MAINTENANCE UPDATES

We are excited to announce that the Trinity Village Management Team have partnered with FixFlo to provide a bespoke online repair reporting tool and Maintenance Management System for the Estate.

This will increase efficiencies and improve customer service for residents across maintenance reporting, actioning and tracking.

Going forward, tenants who need to report a maintenance issue are asked to do so through the online portal: <https://tve.fixflo.com/issuereport/CreateIssue>

The FixFlo system will offer to save your details for future reference, so you don't need to repeat this each time.

Please note that there was an IT glitch, meaning some tenants were sent the Knight Frank Portal and handbook, please disregard this. The only online portal that we use at Trinity Village is the <https://tve.fixflo.com/> portal. This has the Trinity Village branding (not the Red and white KF branding).



If you have any questions or issues, please let us know.



CONTACT

Please note: Our Estate Team have the right to work in a safe environment without fear of abuse. We will not tolerate any incident in which a member of the team is abused, threatened or assaulted. This includes the use of verbal abuse, an aggressive tone, and swearing/foul language.

TRINITY VILLAGE ESTATE OFFICE

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THE ONLY OUT OF HOURS NUMBER TO BE CALLED (IN NON-EMERGENCY CASES) IS 07496 247 365 – PLEASE NOTE THAT WE ARE NOT COVERED BY MONEYPENNY, AUDIOVO OR ANY OTHER OOHs NUMBER

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