

*Contact***TRINITY VILLAGE
MANAGEMENT OFFICE****16 Trinity Street,
London, SE1 1DB****OPENING HOURS****Monday – Friday
8:30am – 4:30pm****FOR ALL
ENQUIRIES
020 7407 1223****SYLVIA KAY
ADMINISTRATION ASSISTANT**

Sylvia.kay@knightfrank.com
Sylvia Kay supports the team and residents
with administration needs.

**NAOMI WOODCOCK
TEAM ADMINISTRATOR**

Naomi.Woodcock@knightfrank.com
Naomi ensures the day-to-day smooth
running of the office and assists the onsite
team in their roles.

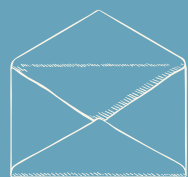
**CREINA NUGENT
ESTATE MANAGER**

Creina.Nugent@knightfrank.com
Creina is responsible for the day-to-day
maintenance on the estate. She also deals
with planned maintenance works and
Health and Safety tasks.

**LOUIE-MAE GIBSON
TRINITY VILLAGE DIRECTOR**

Louie-Mae.Gibson@knightfrank.com
Louie-Mae is responsible for the overall
management of Trinity Village.

We encourage feedback from
our residents, whether that be good
or bad. Please email:
trinityvillageestate@knightfrank.com
If you have a compliment or suggestion,
please let one of the Trinity Village

*Estate Updates*

October has welcomed a new member to the Trinity Village Estate Team: Sylvia Kay. Sylvia has joined as a part-time Administration Assistant and has already made a fantastic start; she is a welcome addition to the team.

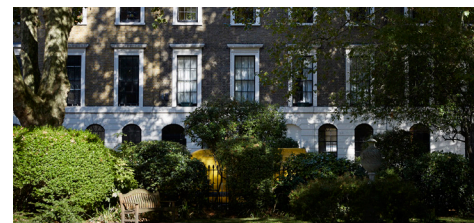
The garden improvements project is well underway, and we expect it to be complete by mid-November. This includes new pathways, paved areas, a sprinkler system, additional water points, electrical works, re-turfing, aesthetic additions such as metal works in Merrick Square, gate works, new lighting and replanting. This has been done to enhance and rejuvenate Trinity Village's very special community spaces, and we are sure this investment will continue to be enjoyed by all for years to come.

In light of the new government lockdown measures, the Estate Team will now be working remotely, with no physical presence at the Estate Office. However,

the service provided will remain the same, with all Team members continuing to work remotely from 08.30hrs – 16.30hrs.

The Health & Safety and Fire Risk assessments have been completed, and Trinity Village remains fully compliant. Such high levels of compliance have required considerable investment and time by the Estate Team, with residents' safety at the forefront of all that we do.

Finally, we'd like to thank all of those who have given the Estate Team such positive reviews on Trust Pilot.

**GOVERNMENT ADVICE**

The health, safety and wellbeing of Trinity Village residents is of the utmost importance to the Corporation of Trinity House and Knight Frank. With this in mind, here is a list of important and practical Government advice as at the time of going to print:

- Stay at home as much as possible
- Wear a face covering in enclosed spaces
- Work from home if you can
- Limit contact with other people
- Avoid public transport when you can
- Keep your distance if you go out (2 metres apart where possible, 1 metre with a facemask on)
- Wash your hands regularly
- Do not leave home if you or anyone in your household has symptoms

At a time when social distancing measures are still in place, community support has never been more important. We've compiled a list of useful charities and organisations which can provide support for those in need:

- Samaritans mental health support - phone: 116 123 web: <https://www.samaritans.org/how-we-can-help/contact-samaritan/>
- Refuge Domestic Violence charity: phone: 0808 2000 247 web: <https://www.refuge.org.uk/get-help-now/phone-the-helpline/>
- Government advice and benefits support: <https://www.gov.uk/browse/benefits>



TRINITY VILLAGER

TRINITY VILLAGE RESIDENTS' NEWSLETTER / Brought to you by The Corporation of Trinity House

AUTUMN/WINTER 2020

INTRODUCTION

Welcome to the Autumn / Winter 2020 edition of the Trinity Villager. Although the Summer months brought us good weather, we still find ourselves living with the pandemic challenge, and perhaps to a greater extent than we might have hoped back then. However, we are pleased to hear and see that the community spirit in Trinity Village appears as strong as ever despite this.

October saw the launch of the significantly improved Trinity Village website, as well as a new portal for AST tenants. As you will read below, the interactive portal aims to simplify communication between AST tenants and the Estate Team and make it more efficient. We welcome your feedback, and do hope you have enjoyed using the portal thus far.

Using its rental income from Trinity Village, the Corporation of Trinity House has been fulfilling its charitable purpose with meaningful support to maritime charities as they work to relieve the damage done by the pandemic right across the maritime sector. This includes help for fishing communities and to seafarers stranded around the world, as well as to their families. Without this funding, many of these people would be facing all manner of unsustainable hardship, whether

economic or in their welfare or mental health, and would not receive the help they need. We thought you may be interested to know this, and we thank you for your on-going help, support, and cooperation.

At the same time as digging deep in the face of COVID-19, the Corporation is keeping up its "business-as-usual" charitable work, and you can read about AHOY in the pages that follow.

In spite of the second lockdown that we are now entering, we hope the community spirit that is so alive in Trinity Village continues

to make a difference to residents' lives in the coming months and, while they are still some way off, we take this opportunity to wish you the merriest possible Christmas and a happy and healthy New Year.

With best wishes,

Martin Atherton,
Corporation of Trinity House

Louie-Mae Gibson,
Knight Frank

*New Website & Residents' Portal*

October welcomed the launch of the new Trinity Village website, and portal for AST tenants. The aim of the new, interactive portal is to allow for seamless communication between AST residents and the Trinity Village Estate Team, via easy-to-use tools that provide you with better access to key documents and information. Via the new portal, you can directly download important documents,

check the status of your tenancy, and communicate with the onsite team. The new portal is also home to useful guides and essential information, to help you understand the moving in and out processes, and your responsibilities as a tenant.

If you are an AST tenant and you haven't received an email inviting you to create

a portal account, please contact the Estate Team by emailing trinityvillageestate@knightfrank.com





TRINITY NEWINGTON RESIDENTS ASSOCIATION NEWS



Covid-19 has, sadly, radically impacted TNRA's activities, resulting in the cancellation of nine social events planned from March to December this year; and there is unfortunately still no sign of normal life returning for many months. Nevertheless, via Zoom, emails, phone calls and other means, TNRA continues to actively represent its members' concerns, interests and needs, including organising a team of volunteers to provide shopping and delivery services for those who have to self-isolate. TNRA similarly maintains close contact and effective liaison with Knight Frank, Southwark Council and others, on behalf of all its members.

<http://www.tnra.net/>



RESIDENT'S REVIEW

BY TIM HORSLER



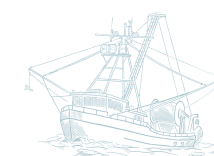
My companion opened her attack on the Market Menu with a signature Scotch egg (accompanied by a piccalilli sauce) to die for while I started with some fine oak smoked salmon served with chopped egg and toast. I then opted for a whole sea bass with herb butter cooked en papillote accompanied by a generous serving of vegetables (carrots, cabbage and small roast potatoes), while eyeing with jealousy the tender and juicy roast pork belly served with Bramley apple sauce and mashed potato that Laura was tucking into with relish. We ended an exceptional meal with a rich yet seemingly light sticky date pudding with toffee sauce and Devonshire clotted cream for me, and four prime British cheeses with chutney and biscuits for Laura. And from first to last we quaffed a fine prosecco.

The service was impeccable, and the table-placements, hygiene and all Covid-related safety measures were excellent.

By Tim Horsler



CHARITY SPOTLIGHT CTH CHARITY NEWS



AHOY offers opportunities and training for disadvantaged, at risk and vulnerable young people. Via rental income from Trinity Village, and other corporate initiatives, the Trinity House Maritime Charity is able to support AHOY, who use the medium of sailing, rowing and water-based activities to provide innovative training – teaching transferable and employable skills and at the same time building self-confidence and self-esteem.

Working with hundreds of young people every year helping them to change their lives, AHOY know that hands-on practical training with tangible outcomes gets results, as the learning is relevant to them and rooted in the real world.

Over the years, AHOY have received the continued support of Trinity House, without which the charity would struggle to continue to offer the fantastic level of training they currently do. This year, the funding provided has helped cover maintenance costs, to ensure that their essential equipment is kept in good working condition. Without this support it will be difficult to deliver the training and activities provided by AHOY.



Local Business Spotlight - Tamaris Indian

Lauded as the best Indian Restaurant & Takeaway in Southwark, Tamaris Indian is a quaint family-owned restaurant located in the heart of Trinity Village. Serving the best of traditional Indian cuisine, the eatery provides a fantastic selection of vegetarian, vegan and meat dishes. The Lamb Biryani is a menu highlight, with Londoners known to travel across the city to sample the famed dish. The eatery is a local hotspot for Trinity Village residents, with many making use of the restaurant's famously prompt and reliable delivery service.

Tamaris Indian is located at 6 Trinity Street, Southwark, London SE1 1DB and is available for takeaway during the lockdown period. To order, call 020 7378 9292.

